



# SERVICES

Production  
Optimization

Efficiency  
Plans

Corrective  
Solutions

[www.faccingroup.com](http://www.faccingroup.com)

## ACCESSORIES & UPGRADES

Achieve your production objectives either by adding new accessories or upgrading existing solutions.

**Get a tailored proposal**

### ACCESSORIES FOR PLATE ROLLS



- Siemens PGS-Ultra Series CNC Control **MOST POPULAR**
- Wireless Remote Control
- Top Support (Single or Double axis, Tilting beam, Special custom made)
- Side Support (Single or double joint version, with clamping device, customization)
- Loading system, ejector, automation
- Radius Measuring system (Manual template carriage, High Tech Electronic Radius Measuring System, Innovative non-contact radius measuring system/Eye bend)
- Motorized feeding table (with or without centring device)



and many more...

### ACCESSORIES FOR ANGLE ROLLS



- Hydraulic Pulling Unit for hard way beam rolling **MOST POPULAR**
- Set of rolls for pipe
- Set of rolls for RHS
- Spiral device
- Electronic Radius measuring system
- SIEMENS NC/CNC Control

and many more...

# PRODUCTION OPTIMIZATION

## ACCESSORIES FOR DISHED-HEAD LINES



- Set of dies for the press **MOST POPULAR**
- Knuckle Rolls for the Flanging (Standard Cast Iron or Bronze Alloy)
- Device to mount/dismount shaping rolls
- Device to mount/dismount heads
- Equipment to flange cones & small heads diameter
- SIEMENS NC/CNC Control

and many more...

## INSTALLATION & TRAINING

We offer a highly qualified team that install your equipment with professionalism, train your operators and helps you to optimize the production process, key points to achieve a successful operation.

**Consultancy Service:** Whether you are looking to offer a new product, have changed operator or want to increase your productivity our tailored consultancy service will develop a tailored training program to fulfil your specific requirements.



Available  
for any  
brand

## OVERHAUL

Your machine has been a very loyal companion for a long time and after many years of intensive use, it might need some repairs or parts. On request, our skilled technicians will perform an inspection of your equipment and carry out a detailed assessment of the activities required for their overhaul.

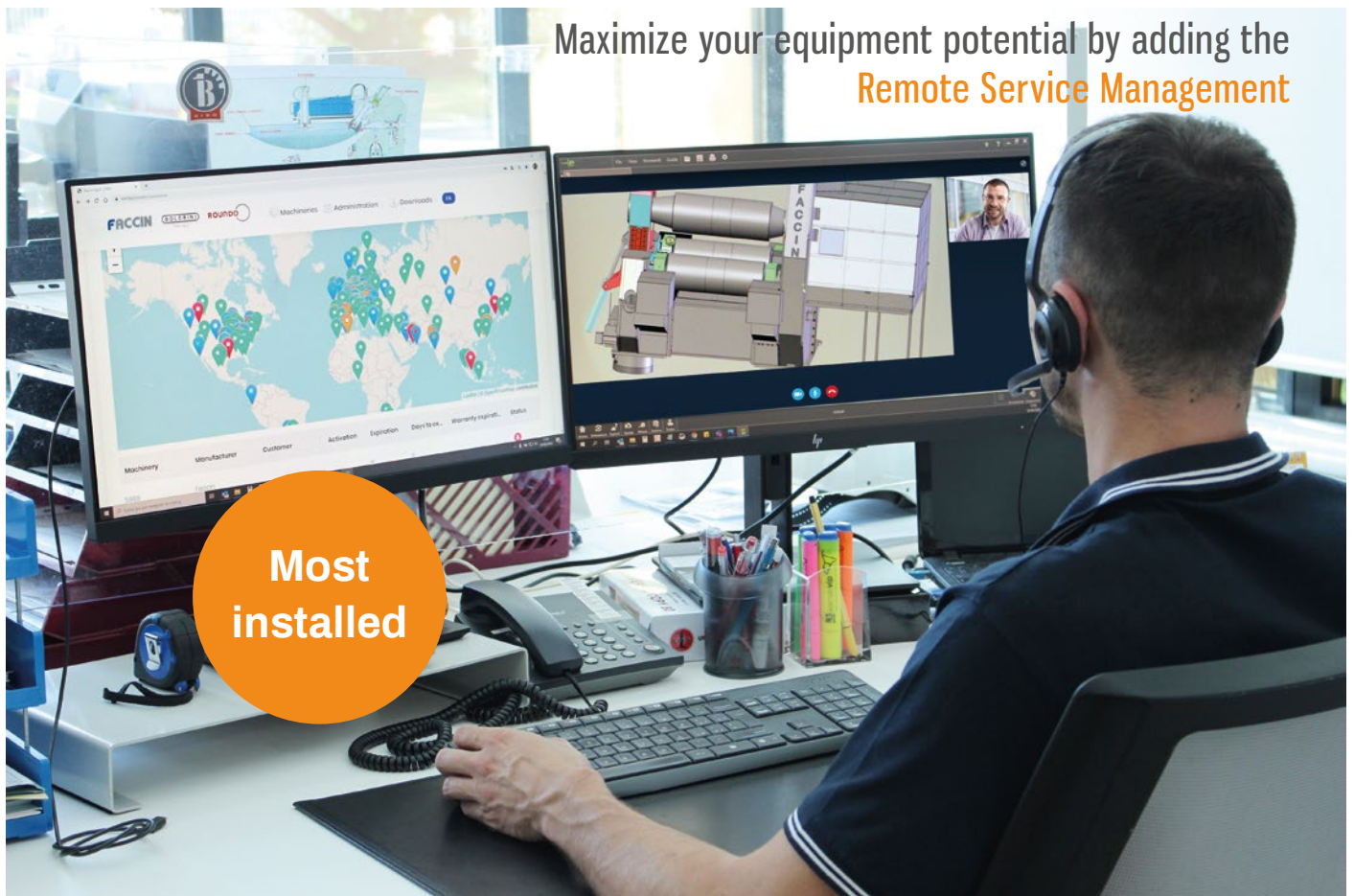
We can offer overhauling, reconditioning, retrofitting or supply of spare parts for your old equipment and thus add some extra years of reliable productivity.

## REMOTE SERVICE MANAGEMENT

We have developed a new Remote Service Management system (RSM) for real time supervision of your equipment. This service will provide you with proactive maintenance, fast support, troubleshooting, programming of your PLC remotely, view and control of your HMIs, connection to a web camera for assistance and programming support.

The RSM allows you to connect to any machine in the production line directly from the Service department in a simple, safe and reliable way, eliminating all the current traditional technological limitations:

- No need of third-party products (VPN software).
- No need of Remote desktop software.
- Independently from the PLC type.
- Without technological limitations, it works well in any network environment.
- Secure system.





# EFFICIENCY PLANS

## EFFICIENCY MAINTENANCE PROGRAMS

We offer comprehensive “Efficiency Maintenance Contracts” (EMCs) that may include the installation of our Remote Service Management, scheduled maintenance checks and verification of working performance done by our specialized engineers, suggestion of parts replacement if necessary, all this to help you to prevent malfunctions and avoid unplanned downtime.

For exclusive privileges and services second to none, reward your company with one of our maintenance contracts to make your machines more profitable and efficient throughout their entire lifecycle.

Empower  
your  
efficiency



Continuous optimization will lead you to improve your **competitiveness** over the long term.

## SPARE PARTS PACKAGES



Faccin Group is the **ONLY AUTHORIZED** source for Faccin, Roundo, & Boldrini products, spare parts, & service.

We have already devised comprehensive spare parts packages for **1, 2 and 5 years** operation which are readily available upon demand.



Don't settle for alternative parts. Experience the **ORIGINAL!**



 +39 030 67 29 350

CALL US

HELP  
DESK

Your time is gold. All unplanned downtime of machines has to be resolved as quickly as possible.

Our experienced team is available to guide you through the detection, understanding and solution of the issue remotely.

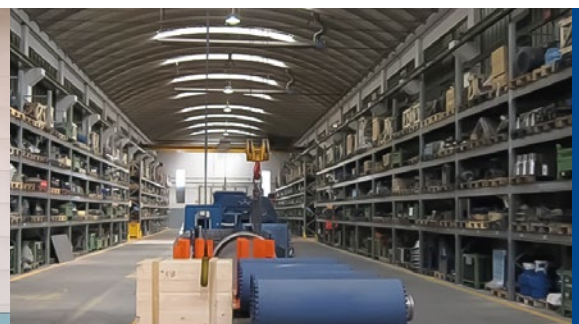


**Dedicated call** can be organized upon request

# CORRECTIVE SOLUTIONS

## SPARE PARTS INVENTORY

In-house production and the standardisation of the machines' design together with the use of the latest spare parts management tools and computerized storage systems allow us to provide a wide range of spare parts for immediate dispatch to any destination in the world. Available for new and old machines.



We guarantee the support and availability of spare parts for a minimum of **10 years** on all our new machines.

**Genuine  
Spare Parts**

## REMOTE PROMPT ASSISTANCE

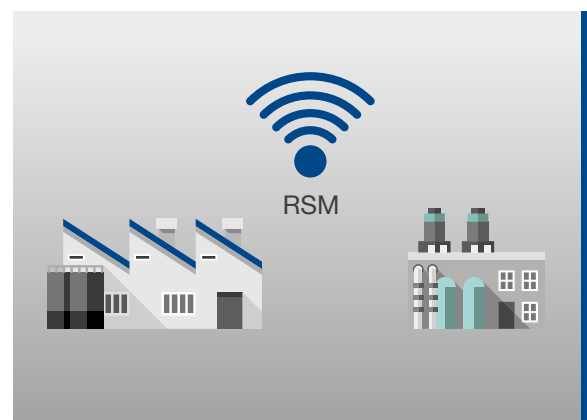
Most of the issues and malfunctions can be troubleshoot and resolve in a short time, at a minimal cost and without any downtime.

The installation of our RSD devices is extremely simple.

The RSD device can be connected to the machine's PLC by simply connecting a LAN network cable. The RSD is able to communicate with the Cloud in several different ways in order to overcome interconnection limitations.

You can use wired technologies (Optical Fibre, or Ethernet) or wireless technologies (Wi-Fi, Gsm, 3G, 4G).

The RSD can be **installed on both new and existing machines.**





Born to Metal Form

**BOLDRINI**

**FACCIN**

**ROUND**

Total Manufacturer

Over 30.000 machines installed worldwide

Efficient support throughout the entire machine lifecycle

Tailored solutions

## GLOBAL SERVICE

We work from afar to make you feel close

**Germany  
Branch**

+49 2324/3 8793 50  
service@faccin-gmbh.de

**Italy  
Headquarters**

+39 030 67 29 350 | 030 99 58 735  
service@faccin.com

**USA  
Branch**

+1 813.664.8884  
service@faccinusa.com